

Jennifer Bernabeu
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CERTIFICATIONS & LICENSES:

- New York State Licensed Mental Health Counselor – License #000267
- Commission on Rehabilitation Counselor – Certification # 00052030
- Master CASAC - New York State Credentialed Alcoholism & Substance Abuse Counselor #17638
- Certified Clinical Telemental Health Provider – Certification #785981

EDUCATION:

- NEW ENGLAND COLLEGE, Henniker, NH
Bachelor of Arts, Psychology **May 1996**
- NEW HAMPSHIRE TECHNICAL INSTITUTE, Concord, NH
Associate in Science, Human Services **July 1997**
- ST. JOHN'S UNIVERSITY, Jamaica, NY
Graduate Division of the School of Education & Human Services
Master of Science in Education, Specializing in Rehabilitation Counseling **May 2002**

WORK EXPERIENCE:

Program Manager/Assessment Unit

June 2014 – Present

Visiting Nurse Services of New York, New York, NY

- Streamline various program components (e.g., case assessment and assignment procedures, program evaluations, liaison activities, staff scheduling) to ensure efficient and effective program operations.
- Conduct comprehensive substance abuse and mental health assessments to determine treatment outcomes.
- Provide expertise and direction to staff around clinical and administrative issues related to assessment processes and procedures.
- Manage a team of staff to ensure quality delivery of services and compliance with all contractual responsibilities.
- Implement and develop innovative methods to provide the highest quality services with NYC HRA
- Conduct clinical and administrative trainings for staff.
- Identify, cultivate and maintain effective relationships with external support service providers (e.g., treatment programs, other CSM vendors, job training/education) to collaborate on services and service delivery.
- Develop and implement tools and documentation (e.g., assessment tools, surveys) to gather data and track status of assessments and evaluations, outcomes and procedures for utilization review, quality assurance and evaluation of overall effectiveness of the program.
- Develop and maintains clinical assessment tools and instruments.
- Prepare policy and procedure manuals; implements, maintains and communicates new/established policies and procedures to staff.
- Successfully meets monthly fiscal and clinical performance outcomes as determined by NYC HRA
- Analyzes and determines outcomes for monthly caseloads of 400 clients

Assessment Specialist

May 2010 – June 2014

Visiting Nurse Service of New York, New York, NY

- Conducts comprehensive individualized substance abuse assessments on all referrals from New York City HRA and refers to appropriate level of treatment based on clinical data.
- Conduct mental health evaluations and makes appropriate linkage to providers

Assessment Specialist

January 2008 – May 2010

NADAP, New York, NY

- Provide comprehensive services to clients who have substance abuse barriers to employment
- Interview clients referred by the Human Resource Administration to determine treatment needs and level of care
- Refer clients to appropriate levels of treatment based upon substance abuse history

Supervisor, Social Worker

January 2003 – December 2007

CATHOLIC CHARITIES, Far Rockaway, NY

- Supervise staff of 5 social workers, oversee client intakes, review staff charts on patients, monitor and review patient progress to determine need for continued services
- Maintain all report forms in accordance with OMH regulations
- Work collaboratively with treatment team to develop comprehensive service plans for clients
- Work with Significantly Permanently Mentally Impaired and mentally ill chemical abusers.

Case Manager

February 1998 – December 2002

KING SOLOMON MANOR, Jamaica, NY

- Interview and assess personal, psychiatric, and medical needs of patients
- Develop treatment plans as part of a multidisciplinary team
- Provide ongoing progress reports and yearly evaluations
- Coordinate patient social services including Social Security, Medicaid and Medicare

Intern

Summer 1997

KEYSTONE HALL, Nashua, NH

- Intensive outpatient treatment for clients seeking recovery for chemical dependency

Intern

September 1996 – May 1997

MERRIMACK DEPT. OF CORRECTIONS, Boscawen, NH

- Alternative Sentencing Program for convicted felons which included alcohol and drug classes, life skills classes, and one-on-one responsive counseling

Intern

September 1995 – September 1996

NEW HAMPSHIRE TASK FORCE TO PREVENT CHILD ABUSE, Concord, NH

- Private non-profit organization to prevent child abuse and promote positive parenting by providing adults and children with educational support and social and emotional support.